



HAMILTON POLICE SERVICE
2021 ANNUAL REPORT



VISION

TO BE A TRUSTED PARTNER IN
DELIVERING PUBLIC SAFETY.

MISSION

TO SERVE AND PROTECT
IN PARTNERSHIP WITH OUR
COMMUNITIES.

OUR VALUES

INTEGRITY
INNOVATIVE
PROFESSIONAL
TEAMWORK
COMPASSIONATE
DEDICATED
INCLUSIVE



TABLE OF CONTENTS

- 1** MESSAGE FROM THE CHAIR OF THE BOARD
- 2** MESSAGE FROM THE CHIEF
- 4** POLICING OUR COMMUNITY
- 5** OUR YEAR IN NUMBERS
- 7** COMMUNICATIONS
- 9** COMMUNITY INVOLVEMENT - GIVING BACK
- 11** AWARDS & RECOGNITION
 - 13** EXEMPLARY SERVICE AWARDS
 - 14** MEMBERS OF THE YEAR
- 14** PROMOTIONS
- 15** SUCCESS & PROGRESS
 - 2019-2021 BUSINESS PLAN**
 - 15** COMMUNITY SAFETY
 - 19** ENGAGEMENT & PARTNERSHIPS
 - 23** PEOPLE & PERFORMANCE
 - 27** TECHNOLOGY AND ASSET MANAGEMENT
- 31** 2021 BUDGET
- 32** BY THE NUMBERS



MESSAGE FROM THE CHAIR OF THE BOARD



On behalf of the Hamilton Police Services Board, I am pleased to present the 2021 Hamilton Police Service Annual Report. The Board had a busy year, with the appointment of a new Chief and Deputy Chief for Hamilton Police Service.

After the retirement of Chief Eric Girt, the Board surveyed the community and stakeholders to understand what leadership style and qualifications were important in a new Chief. We are thankful to those community members who shared their thoughts regarding this critical appointment.

In May 2021, the Board announced Frank Bergen as the 36th Hamilton Police Service Chief. A long-time Hamilton resident, Chief Bergen has proudly served as a police officer for over 39 years. He spent 36 years with the Toronto Police Service where he was recognized as a progressive leader in policing before joining Hamilton Police Service as Deputy Chief. His openness to new ideas and a solid understanding of the issues facing Hamilton make him an excellent choice to move the organization forward.

Shortly after the appointment of Chief Bergen, the Board welcomed Paul Hamilton as Deputy Chief. Over his 31-year policing career with Hamilton Police, Deputy Hamilton has demonstrated his commitment to community safety and his ability to find innovative solutions to complex issues. Deputy Hamilton joins a strong leadership team with Chief Bergen and Deputy Diodati.

In January 2021, the Board hosted two virtual town halls to better understand the needs and concerns of Hamilton residents on matters such as community safety priorities, accountability and reform. Over the two dates, nearly 15,000 randomly selected people participated in the town halls and 86 per cent of those surveyed indicated they were very satisfied or satisfied with the services provided by Hamilton Police Service. The town halls were well attended and provided the Board with valuable information moving forward.

The Board saw a change in membership over the course of the year. Mayor Fred Eisenberger stepped down from his role and Councillor Chad Collins stepped away from his role on the Board and City Council to take on the role of Liberal Member of Parliament for Hamilton East-Stoney Creek. We thank both of them for their many years of service to the Board. We welcomed two new Councillors to the Board in 2021 - Councillors Jason Farr and Judi Partridge.

Finally, I thank my fellow members for their pledge to ensure strong board governance. As a Board, we thank Chief Bergen and all Hamilton Police members for their dedication and hard work to ensure Hamilton continues to be a safe place to live and work.

Pat Mandy,
Chair, Hamilton Police Services Board

Pat Mandy
PROVINCIAL APPOINTMENT
April '20 - March '21, April '21 - April '23

POLICE SERVICE BOARD MEMBERS



Mel Athulathmudali
PROVINCIAL APPOINTMENT
Sep '20 - Sep '23



Geordie Elms
PROVINCIAL APPOINTMENT
March '19 - March '25



Donald MacVicar
PROVINCIAL APPOINTMENT
Sep '15 - Sep '20



Fred Bennink
CITIZEN APPOINTMENT
March '19 - Nov '22



Kirsten Stevenson
BOARD ADMINISTRATOR



**COUNCILLOR
Chad Collins**
MUNICIPAL APPOINTMENT
*Feb '14 - Nov '14
Dec '18 - Jul '21*



**MAYOR
Fred Eisenberger**
MUNICIPAL APPOINTMENT
*Dec '06 - Nov '10
Dec '14 - Nov '18
Dec '18 - Nov '21*



**COUNCILLOR
Jason Farr**
MUNICIPAL APPOINTMENT
Oct '21 - Nov '22



**COUNCILLOR
Tom Jackson**
MUNICIPAL APPOINTMENT
*Feb '95 - Nov '97, Dec '97 - Nov '00
Dec '00 - Nov '03, Apr '06 - Nov '06
Dec '18 - Nov '22*



**COUNCILLOR
Judi Partridge**
MUNICIPAL APPOINTMENT
Dec '21 - Nov '22

MESSAGE FROM THE CHIEF



Hamilton Police Service has a long, proud history of serving Hamilton citizens since 1833. I am both honoured and humbled to have been appointed the 36th Chief of the Hamilton Police Service. I am also truly excited to have the privilege to lead this organization, and I do not take this responsibility lightly.

I would like to thank the Hamilton Police Service Board Chair for providing me with this opportunity.

I also wish to formally acknowledge the contributions of previous Chiefs, command officers, senior officers, senior managers, and those civilian and sworn members who served in the past and those serving today. These members, past and present, have built our legacy.

It is this legacy that allows us the luxury of doing our jobs to serve and protect in partnership with the community.

I would like to recognize the efforts of Chief Eric Girt and his many contributions to policing over his 35-year career. Thank you for your personal commitment to public safety and for your service.

When I joined Hamilton Police Service three years ago, I left a 36-year career with the Toronto Police Service. I want to thank our members for welcoming me into the Hamilton Police Service family. From joining you in taking 911 calls, backing you up on patrol to welcoming the public at our front desks, you have shown me the passion, commitment and dedication within our organization. You have also shown me your remarkable character and courage when supporting victims of crime and the countless hours spent volunteering in our community.

There are challenges in our City but I believe we can turn these into opportunities. The work highlighted in this Annual Report illustrates some of the great work happening in our Service. Moving forward, we will continue to place communities at the core, be data-driven and optimize our use of resources and technology. We will do all this while embracing partnerships as a means of enhancing our capability and capacity.

We have an incredible team who understand where we need to be, who we need to engage with and how we must respond to the complex needs of a large city. I know we share a collective commitment to being a trusted partner in delivering community safety.

Our police service is not one person, one event or one partnership. It is everyone and everything we achieve in the many interactions at play.

Building trust is not an event but a process. As a community, we have some heavy lifting to do but we will do it by working together in a way that embraces the broader community in delivering public safety.

Together. Stronger. Safer.

Frank Bergen,
Chief of Police

SENIOR COMMAND



DEPUTY CHIEF
Ryan Diodati



DEPUTY CHIEF
Paul Hamilton

SUPERINTENDENTS



DIVISION ONE
David Hennick



DIVISION TWO
Mike Worster



DIVISION THREE
Greg Huss



INVESTIGATIVE
SERVICES
Marty Schulenberg



SUPPORT SERVICES
Shawn Blaj



COMMUNITY
MOBILIZATION
Treena MacSween



PROFESSIONAL
DEVELOPMENT
Will Mason

DIRECTORS



HUMAN RESOURCES
Leanne
Snedden



FINANCE
John Randazzo



FLEET, FACILITIES
& SUPPORT
Doris Ciardullo

Not Pictured: Legal Counsel, Marco Visentini

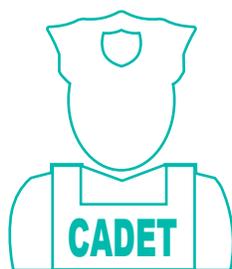
Our vision to be a **trusted partner in delivering public safety** is what motivates our members each and every day. Hamilton Police Service is an innovative police service **dedicated to working in partnership with our communities** to make Hamilton a safe and healthy community to live and work. Established in 1833, Hamilton is one of the oldest policing services in the English-speaking world.



POLICE

856

SWORN



CADET

18

CADETS



AUXILIARY

61

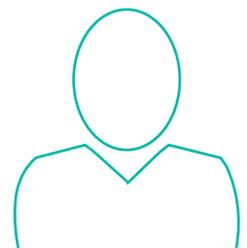
AUXILIARIES



**SPECIAL
CONSTABLE**

60

**SPECIAL
CONSTABLES**

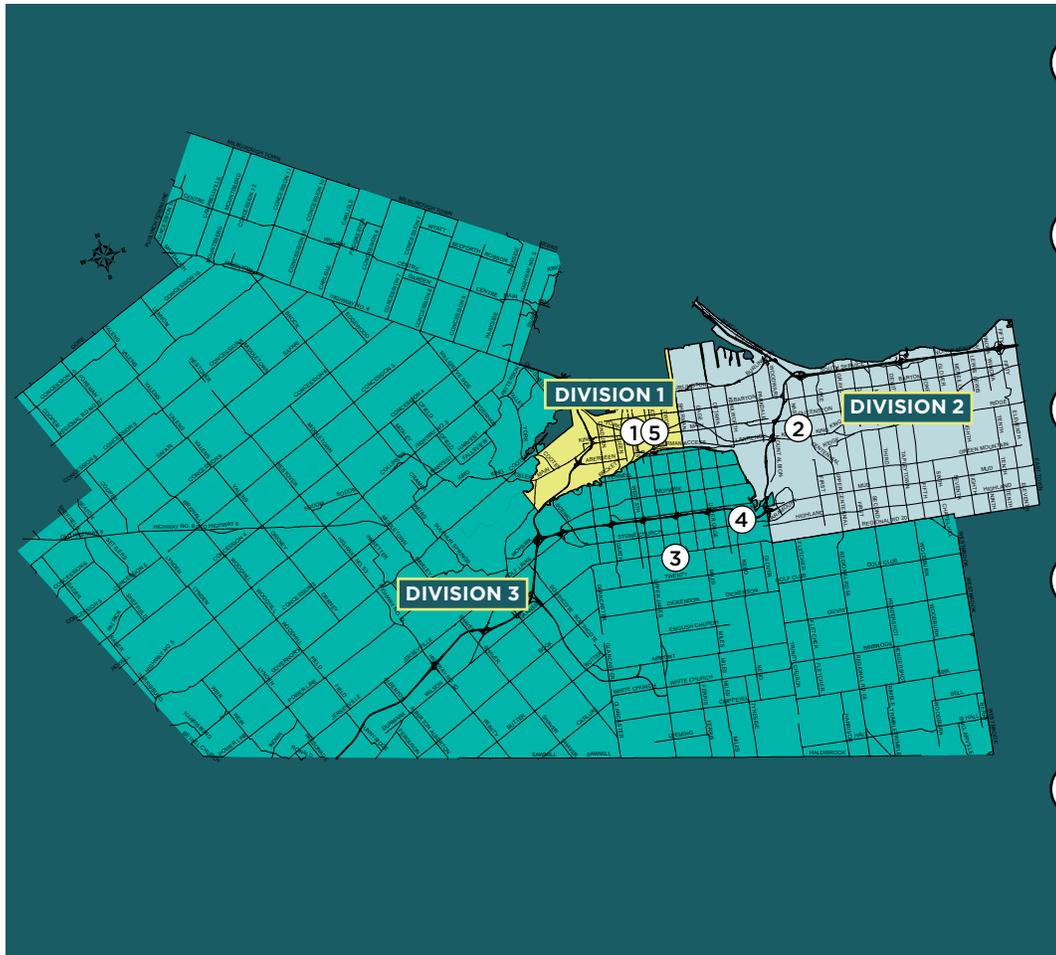


247

CIVILIANS

POLICING OUR COMMUNITY

Hamilton Police Service is comprised of three divisions, plus a training facility, that provide frontline and investigative services to Hamilton's more than 500,000 residents.



OUR LOCATIONS

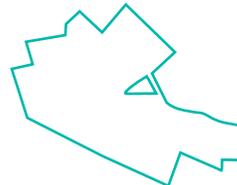
- 1 Central Station**
 155 King William St.
 Hamilton, ON
 L8R 1A7
- 2 East End Station**
 2825 King St. E.
 Hamilton, ON
 L8G 1J6
- 3 Mountain Station**
 400 Rymal Rd. E.
 Hamilton, ON
 L9B 1C2
- 4 Multi Agency Training Academy**
 1227 Stone Church Rd E
 Hamilton, ON
 L8W 2C6
- 5 Investigative Services Division**
 100 Wilson St
 Hamilton, ON
 L8R 1J3



POPULATION
569,353



HOUSEHOLDS
233,564



AREA
1,118km²

SOURCE: CANADA 2021 CENSUS

OUR YEAR IN NUMBERS



HAMILTON
POPULATION
569,355

SOURCE: CANADA 2021 CENSUS



61 AUXILIARY
VOLUNTEERS

1,190*
HOURS
VOLUNTEERED



*COVID SHUT DOWN SUSPENDED THE USE OF AUXILIARIES MUCH OF THE YEAR.
SOURCE: AUX COORDINATOR (PC JEFFREY NAUMAN)



+117%
FROM
2020

27,540
RECORDS
CHECKED



80 VICTIM SERVICES
VOLUNTEERS

500
HOURS
PROVIDING DIRECT
SUPPORT TO
SURVIVORS OF CRIME
AND/OR TRAUMA



+7%
FROM
2020

16
MOTOR VEHICLE
FATALITIES

+7%
FROM
2020

**OVER
28,559**
CRIMINAL CODE
OFFENCES

+14%
FROM
2020

48,576
TRAFFIC
ENFORCEMENT
CHARGES



+21%
FROM 2020



224

FIREARMS
SEIZED

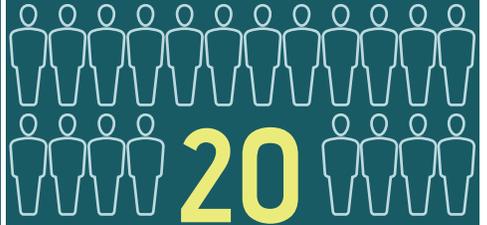
39 **-24%**
FROM 2020

SHOOTINGS

-9%
FROM 2020

21

VICTIMS



20

HOMICIDE
VICTIMS

+18%
FROM 2020



CRISIS OUTREACH
AND SUPPORT
TEAM (COAST)

1,172

MOBILE VISITS

MOBILE CRISIS
RAPID RESPONSE
TEAM (MCRRT)
RESPONDED TO

2,986

PERSONS
IN CRISIS



467

SOCIAL
NAVIGATOR
REFERRALS
TO COMMUNITY SUPPORTS



3077

ONLINE REPORTS

+57%
FROM 2020



TOTAL CALLS RECEIVED

410,087

(1124 PER DAY)

+8%
FROM 2020

COMMUNICATIONS

TOTAL CALLS RECEIVED



911 CALLS RECEIVED



911 CALLS ABANDONED*



NON-EMERGENCY CALLS RECEIVED



DISPATCHED FOR SERVICE (CAD EVENTS)



**EMERGENCY
911**

**NON-EMERGENCY
905.546.4925**



NEXT GENERATION 911

Our 9-1-1 system has been a success story for more than 30 years but it's now time to renew the technology. The current system can't keep up with evolving technologies or meet the public's expectations of a modern 9-1-1 platform.

That's where Next Generation 9-1-1 comes in. On March 30, 2024, current 9-1-1 networks will be decommissioned and transitioned to a new platform.

Emergency communications are evolving to include more than just voice. To accommodate technological enhancements, various types of digital information must also be effectively processed and managed to best assist callers, call takers/dispatchers, and emergency responders.

But it's not just about new technology. The new system will provide enhanced situational awareness and additional opportunities for collaboration and transformational change in emergency services operations.

Learn more at

<https://crtc.gc.ca/eng/phone/911/gen.htm>



COMMUNITY INVOLVEMENT - GIVING BACK



Our Hamilton Police members represent our organization at hundreds of events across Hamilton every year. We believe it is important to give back to the city where we live and work.



LETR Classics Under The Stars



Smile Cookie Day



Eat a Beet





YWCA Charity Event



Hamilton Police members donated to local organizations through Project Concern. Established in 1976, Project Concern was created to help give back to the community through donations from current and retired members. Every year, Project Concern donates to 20-30 local organizations across our community.



Walk A Mile In Her Shoes



Food 4 Kids



Sirens for Life Blood Drive

AWARDS & RECOGNITION

VICTIM SERVICES BRANCH AWARD OF DISTINCTION

This award recognizes excellence in assistance to victims of crime and trauma. The recipient reflects the values and ethics of the Service by consistently demonstrating sensitivity and takes an initiative to ensure victims are connected to services that will be able to assist them in the next steps of their recovery.

Kim Walker

PROBLEM ORIENTED POLICING PROJECT OF THE YEAR

This award was created in 2011 in honour of retired Superintendent John Petz, whose dedicated work was instrumental in improving our police service's ability to meet community needs and proactively solve community problems. As a result, Problem Oriented Policing (POP) Projects have become a critical tool in resolving identified problems. This "POP Project of the Year" Award is presented annually to the Division with the most outstanding project.

Project Torque (Division 1 & Traffic Safety Unit)

POLICE SERVICE BOARD AWARDS

The recognition of exemplary performance, acts of bravery, and outstanding service to our community is essential to the future success of policing in Hamilton. In keeping with this objective, the Hamilton Police Service established an Awards Committee that would monitor, assess and approve all applications for recognition in a fair and consistent manner. This centralized recognition system has resulted in a uniformity of awards, assuring that deserving candidates are not overlooked. Once this Committee approves an award and decides the level the award should be taken to, that information is passed on to the appropriate agency to be acted upon. The Awards Committee recommends many candidates to the Canadian and Ontario Governments, Red Cross and other agencies, including the Hamilton Police Services Board.

PARTNERSHIP AWARDS

The Partnership Award was created in 1995 focusing on the motto "To Serve and Protect in Partnership with our Communities". This is awarded to citizens who have actively participated in making their community a safer place to live. These citizens have assisted the police and are being recognized for their outstanding contribution in making Hamilton a safer community. They are our partners in community safety.

Ajani Leslie / Cody Powless / Nakulan Nakules

AWARDS OF COURAGE

The Award of Courage is presented to citizens who have acted heroically by risking life or personal safety to help others in need. Their actions have contributed to the safety of our community and exemplify what community partnership is all about. Through bravery and compassion, these recipients have shown that they care about their community and the safety and security of others. This is a prestigious award given only to a select group of special people.

**Linda Jacksic / Matt Spencer / Neal Shaw /
Brett Stubbs / Adbul Salam Birawi**

AUXILIARY, CRIME PREVENTION AND VICTIM SERVICES VOLUNTEER SERVICE AWARDS

5 YEAR VOLUNTEER SERVICE AWARDS

Marc Chamberlin, Auxiliary

Alicia Ditchburn, Auxiliary

Donna McCallum, Victim Services Volunteer

Colton Runions, Auxiliary

10 YEAR VOLUNTEER SERVICE AWARDS

Sean McAvella, Auxiliary

15 YEAR VOLUNTEER SERVICE AWARDS

Loretta Kehoe, Volunteer

MARG MARSHALL AWARD FOR OUTSTANDING VOLUNTEER LEADERSHIP

The Marg Marshall Volunteer Leadership Award is to be given to any volunteer, Service-wide, who provides outstanding leadership in promoting our values, ethics, and guidance to volunteers and community partners.

Gaye Yachetti



EXEMPLARY SERVICE AWARDS

CIVILIAN 20 YEAR SERVICE RECOGNITION AWARDS

The Civilian Twenty Year plaque is awarded to civilian members with twenty years of continuous service with the Hamilton Police Service. We are pleased to recognize this important contribution to our Service.

Dejana Bijelic	Leigh-Anne Phillips
Patrick Camilleri	Josephine Plumb
Patricia Castonguay	Michelle Ravior
Laura Erickson	Christine Strong
Tara-Lynn Harley	Caroline Sykula
Angela Koklis	Lorie-Lynn Wassell
Denine Montecalvo	Kimberley Yntema
Wendy Morrow	

CIVILIAN 30 YEAR SERVICE RECOGNITION AWARDS

A silver signet HPS ring is awarded to civilian members with thirty years of continuous service with the Hamilton Police Service. We are pleased to recognize this important contribution to our Service.

Cathy Bell	Lisa Nucci
Michele Blais	Maria Timperio
Michelle Muracco	Janice Trainor

LEONARD G. LAWRENCE AWARD

Leonard Lawrence was the Chief of the Hamilton Police Department from 1952 to 1973. He fostered a strong sense of duty and commitment to the community. In his memory, the Hamilton Chamber of Commerce created a memorial award to recognize police officers who share this same sense of community commitment. This annual award recognizes outstanding work by an individual officer or a group of police officers, who best exemplify tremendous service to the community.

Sexual Assault Unit:	Hannah Carter
Jennifer Currie	Candace Culp
Tammi Ewart	Sherry Marshall
Phil Hedgcock	Mike Buszkowski
Ryan Moore	Wendy Filice
Jeremy Miller	

20 YEAR MEDAL RECIPIENTS

Officers with over twenty years of exemplary service will be awarded the Police Exemplary Service Medal. Exemplary Service is deemed by the Chancellery of Canadian Orders and Decorations to be “service characterized by good conduct, industry and efficiency that serves as a model for others”. Past recipients of the medal who have completed an additional ten years of exemplary service will be awarded a ten year bar to be worn with the medals.

Ben (Michael) Adams	Andrea Richard
Geoffrey Burbidge	Jeffrey Robinson
Bradley Clark	Allen Schultz
Jonathan Curtis	Nesreen Shawihat
Marco D’Arcangelo	Greg Slack
Daniel Forrest	Barry Stoltz
Jeffrey Forrest	Ryan Torrie
Preston Gabriele	Stephen Travale
Kimberly Harvey	Richard Vander Boom
Lauren Hunter	Seth Warriner
Douglas Jonovich	Peter Wiesner
Mark Mayner	Scott Woods
Ryan Moore	Patrick Desbiens
John Pauls	Shawn Smith
Matthew Reed	

30 YEAR BAR RECIPIENTS

Officers with over 30 years of exemplary service will be awarded the Police Exemplary Service Bar.

Marcine Blake	Robert Mayea
Sherylann Creighton	Jennifer McFeggan
Michael Donaldson	Andrea Mclaughlin
Kimberly Jacob	Carla Molinaro
Nancy Goodes-Ritchie	David Oleniuk
Jeffrey Hahn	Carolyn Rashford
Gary Heron	Max (Arthur) Sterling
David Leclair	Peter Thom
Jacqueline Leishman	Jay Turner
Denise Leonard	Stephen Whitaker

MEMBERS OF THE YEAR

Constables Lucas Cadet-Herchenroder, Jordan Constable, Scott Rider and Pier Spangalo were dispatched to the area of James St. N. and Mulberry in regards to a suspicious person that was causing a disturbance in the area. The male was yelling, acting violently and had struck a car. It was evident that the man was scaring citizens and there were reports he was carrying a steel rod.

The male immediately became confrontational when officers arrived. They attempted to use tactical communication to deescalate the situation and calm him down.

The male ignored all verbal commands and attacked the officers on scene. There was a struggle to arrest the male and several Conductive Energy Weapons were deployed with no effect.

During the struggle the officers received several strikes from the male. Initially, they believed they were being punched but in fact, the male was armed with a knife and was stabbing them.

Two officers received stab wounds to their torso and another received a stab wound to his cheek. Despite the injuries, they continued to struggle with the male to bring him under control.

These officers are commended for their courage, teamwork and professionalism while arresting a violent person and using the minimum amount of force necessary in the face of danger.



MEMBER(S) OF THE MONTH

January	Constable Cam Blakely
February	Constable Kevin Lei
March	Constable Lucas Cadet-Herchenroder Constable Jordan Constable Constable Pier Spagnolo Constable Scott Rieder
April	Constable Victoria Przerwa
May	Constable Rory Gemmill
June	Constable Cory Raposo
July	Constable Keith Malone
August	Constable Alex Pedicone
September	Constable Brian Clavel
October	Constable Jason Sorbara
November	Jeff Potticary
December	Sergeant Andrew Toms

PROMOTIONS

DEPUTY

Paul Hamilton

SUPERINTENDENT

Shawn Blaj
Treena MacSween

STAFF SERGEANT

Sara Beck
Candace Culp
Jon Curtis
Jennifer Currie
Scott Galbraith
David McKenzie
Carolyne Rashford

SERGEANT

Ken Lovegrove
Rebecca Moran
Amberlee Rodgers

INSPECTOR

Greg Doerr
Scott Moreton
Ben Thibodeau

SUCCESS & PROGRESS

2019-2021 BUSINESS PLAN



IDENTIFY AND ADDRESS EMERGING CRIME TRENDS.

- ▶ Responded to community concerns regarding an increase of crime around encampment locations by conducting Crime Prevention Through Environmental Design (CPTED) audits at neighbouring residences and businesses.
- ▶ Created a dashboard to forecast crimes by type and geography to facilitate strategic ACTION deployment.
- ▶ Provided monthly youth crime statistics to assist divisional crime managers in identifying youth crime trends in their area and develop prevention strategies.
- ▶ Created Project March Madness to address a high number of wanted parties within Division 3. The project resulted in 42 checks and 12 arrests for individuals on outstanding warrants.
- ▶ Developed Project Strong to address an increase in gun activity and shootings across Hamilton. The project culminated in 831 charges, 23 gun seizures, \$1.8 million in illegal drugs and \$400,000 cash.



IMPLEMENT EFFECTIVE MEANS TO ADDRESS ALL CRIME THROUGH EDUCATION, ANALYTICS AND ENFORCEMENT.

- ▶ Liaised with Municipal Law Enforcement to create a tiered approach to encampment enforcement, resulting in a six step enforcement protocol designed to support those living rough.
- ▶ Conducted 1245 warrant checks through ACTION, which led to 431 warrants.
- ▶ Provided community agencies, organizations and stakeholders with 164 specialized youth presentations throughout the year.
- ▶ Conducted 353 proactive engagements with marginalized individuals to address mental health concerns and provide supports.
- ▶ Focussed on criminal intelligence reporting in Division 1 to increase organizational knowledge of criminal activities, offenders and hotspots.
- ▶ Designed Project Felix to address an increase in catalytic converter thefts from businesses located in the Barton St. E. and Centennial Parkway area. The project resulted in 20 individuals arrested, 42 charges laid, 21 provincial offences notices and 37 warnings.



IMPLEMENT EFFECTIVE PREVENTION AND ENFORCEMENT TO IMPROVE TRAFFIC SAFETY.

- ▶ Established the Traffic Safety Unit (TSU) to strategically address traffic-related issues. Working in close collaboration with the City of Hamilton Strategic Road Safety Committee and the Transportation Operations & Maintenance Division, the 20-member unit is deployed across the city with the goal of reducing collisions, injuries and deaths for all roadway users.
- ▶ Created Project CCM (Community Complaints Management) to address community-related traffic concerns in Division 2 by reviewing complaints and conducting a traffic survey. Complaints were prioritized and a two-week enforcement was conducted in high complaint areas. This resulted in 362 proactive occurrences in 21 locations, 665 HTA provincial offence notices, seven Part Three Summons and 224 warnings.
- ▶ Developed Project Torque to focus on an increase in complaints to the Aggressive Drivers Hotline involving loud exhaust systems, modified vehicles and aggressive driving behaviours. The project led to a decrease in driving complaints for the duration of the project.
- ▶ Issued nearly 15,500 provincial offence notices to road users using data-driven enforcement strategies targeting high collision intersections.

COMMUNITY SAFETY

TO ENSURE THE SAFETY OF THE COMMUNITIES WE SERVE.



MANAGE LEGISLATIVE AND REGULATORY CHANGES TO EMERGING ISSUES.

- ▶ Implemented changes to the Firearm Verification testing and forensic process to clear the firearm testing backlog, including using one dedicated firearm tester, changing the task process and ensuring the expert process is met. Changes resulted in cost savings and quicker test result turnaround for the Crown.
- ▶ Created a six-step encampment protocol, in partnership with Hamilton Municipal Law Enforcement, to mitigate the impact of Hamilton City Council repealing the Encampment Protocol.
- ▶ Created a new publication ban form to be served on an accused at the time of release for all sexual assault and child abuse charges to protect the victim's identity prior to the first court appearance.
- ▶ Developed an intimate partner violence definition in collaboration with community partners that was approved by the Crown's office. The new definition was included in BLOCK training, which resulted in members doing a better job in laying mandatory domestic-related charges in the appropriate circumstances.



ADDRESS COMMUNITY CONCERNS THAT AFFECT PUBLIC SAFETY

- ▶ Reduced response times for Crisis Response Unit calls for service by 11 per cent from 2020. Response times decreased from 16.54 minutes to 14.77 minutes.
- ▶ Conducted daily checks through ACTION in identified problem areas, resulting in an 18 per cent increase in provincial offence notices to address the issues.
- ▶ Directed enforcement through the Traffic Safety Unit 537 times in community concern areas to address traffic-related issues, which resulted in 947 offence notices for a variety of infractions.
- ▶ Initiated 38 Problem Oriented Policing (POP) projects to help address community issues.
- ▶ Provided services 2275 times to marginalized individuals to reduce the probability of the individuals entering the criminal justice system.



MAXIMIZE COMMUNICATION WITH OUR COMMUNITY AS IT RELATES TO SERVICES AND SUPPORTS, AS WELL AS CRIME PREVENTION, PUBLIC SAFETY AND HARM REDUCTION.

- ▶ Issued 308 media releases to raise public awareness, appeal for public assistance and advise on public safety. There were 2.2 million visitors to the HPS Newsroom and media releases, with 1.7 million unique visitors engaging with the content.
- ▶ Continued to work with victims/survivors through Victim Services to provide support, as well as navigating systems and referrals to reduce harm and promote resiliency. In total, the Victim Services Branch provided support 9018 times, with 2438 new cases.
- ▶ Developed a potential Hate Crime Community Review Team, in partnership with community, to enhance safety and support for hate crime victims.
- ▶ Created the Domestic Violence Invention Program to support individuals involved in non-criminal domestic disputes to get connected to community resources in an effort to prevent escalation and enhance public safety.
- ▶ Conducted 18 presentations, attended 119 community events/meetings and led 10 internal training sessions through the Community Relations Coordinator in 2021.
- ▶ Created 18 traffic safety videos shared through social media to reinforce motor vehicle, pedestrian and cyclist safety.
- ▶ Maximized media outreach after a Pride flag was stolen from an area residence, which resulted in identifying the suspects responsible.



HAMILTON POLICE LAUNCH TRAFFIC SAFETY UNIT

Since launching the new 20-person Traffic Safety Unit (TSU), Hamilton Police now have a centralized response to traffic-related issues in the city. Operating seven days a week, the new unit provides coverage across Hamilton.

“The importance of traffic safety in our city has been heard loud and clear, and the Traffic Safety Unit is a strategic investment in the day-to-day safety of our communities. We look forward to making a real difference on our roadways because traffic safety matters,” says Deputy Paul Hamilton.

Working in close collaboration with the City of Hamilton Strategic Road Safety Committee and the Transportation Operations & Maintenance Division, the TSU employs a strategic citywide approach with the goal of reducing collisions, injuries and deaths for all roadway users. The unit facilitates increased police visibility and coverage across the city, enabling a more robust response to roadway-user safety concerns.

“Hamilton Police Service encourages roadway users to remember that traffic safety in our community requires the commitment and active participation of all stakeholders,” says Hamilton.

In 2019, the City of Hamilton adopted the Vision Zero Action plan for road safety. This plan aims for safer streets through improved education, enforcement, engineering, evaluation and engagement. Hamilton Police are

a critical stakeholder in the Vision Zero traffic safety initiative.

Based on the Hamilton Police Service annual Traffic Safety Management Plan, the TSU will take a three-pronged approach focusing on high visibility, education and enforcement to complement the City of Hamilton’s ongoing safety programs. The TSU proactively address traffic-related issues confirmed by collected location data and strategically respond to community concerns and requests.

With the concentration of resources, the TSU are better equipped to address aggressive, unsafe and nuisance roadway offences that affect other motorists, pedestrians, and cyclists. This includes school safety, commercial motor vehicle enforcement, safety and noise equipment issues and community safety zones.

Want to report a local traffic safety concern?

Contact your local Crime Manager

Central Station: 905-540-6074 or 905-540-5093

East End: 905-540-5179 or 905-546-2949

Mountain: 905-540-5142 or 905-546-2447

Want to report a driving complaint?

Call the Aggressive Driver Hotline

at 905-546-1768
or email aggressivedriver@hamiltonpolice.ca



PROJECT STRONG

After a high number of shootings and violent crime across the City, Hamilton Police created Project Strong to combat the sharp rise in gun violence.

The four-month project specifically targeted any area in Hamilton with a noted increase in shootings or increased drug trafficking.

“This project reflected a whole of service approach. Everyone from Patrol to our Guns and Gangs Unit were equipped with intelligence in order to identify the individuals responsible for the increase in Hamilton’s gun violence,” said Chief Frank Bergen. “The name Project Strong truly reflected the outcome we were

looking to achieve – Stopping Targeted Retaliation of Neighbourhood Gangs.”

The dedicated enforcement resulted in a significant decrease in the number of retaliatory shootings between members of low level street gangs and drug traffickers. In 2020, there were 21 shootings that took place between September-December and from January to March 2021 that number was reduced to six.

As a result of the investigation, police seized an estimated \$1.8 million in drugs, charged 112 individuals, laid 831 charges and executed 87 warrants on residences and vehicles.

Project STRONG reaffirmed the connection between violence, drug activity and guns in the Hamilton community. It also showed a strong presence of low level street gangs that are increasingly using firearms as a means to intimidate others and protect themselves and their product.

“Thanks to Project STRONG, multiple shootings across Hamilton were resolved and multiple firearms seized. This is not the end. We will continue to engage with our community, police partners and leverage our internal networks to share information in order to provide community safety throughout Hamilton,” said Bergen.

SUCCESS & PROGRESS

2019-2021 BUSINESS PLAN



COLLABORATE AND ENCOURAGE PARTICIPATION WITHIN COMMUNITIES AND ORGANIZATIONS TO HELP IMPLEMENT SOLUTIONS AND MANAGE PUBLIC SAFETY NEEDS.

- ▶ Continued work on the Verified Response system, which requires alarm companies to verify any signals they receive before calling police. This resulted in a three per cent decrease in total alarm calls from the previous year and a 75 per cent reduction in the number of calls attended by Hamilton Police since its inception.
- ▶ Collaborated with community stakeholders through weekly meetings to respond to issues surrounding encampment locations.
- ▶ Surveyed community agencies regarding the feasibility of the Rapid Intervention Support Team to divert noncrisis mental health, addiction and homelessness calls to participating organizations.
- ▶ Continued our work through the Social Navigator program. In 2021, the Social Navigator Program made 467 referrals for homeless and marginalized community members to appropriate community supports.
- ▶ Established a partnership with Comfort Bear to provide teddy bears to individuals impacted by trauma. In 2021, 22 bears were distributed to victims of crime.
- ▶ Continued the Rapid Relief Food Box program to support families and children who have been affected by domestic violence. Thirty-six boxes were handed out to families last year.
- ▶ Collaborated with Hamilton and Halton partners to increase community awareness and education on human trafficking.



PROVIDE MEANINGFUL VOLUNTEERS OPPORTUNITIES AND CONTINUE THE DEVELOPMENT OF FUTURE AMBASSADORS FOR THE HAMILTON POLICE SERVICE*.

- ▶ Trained 35 new volunteers and 20 Hamilton Police Cadets to provide 24-hour emotional support and practical assistance to individuals victimized by crime or tragic circumstance. In 2021, Victim Services volunteers delivered 414 hours of direct support to victims/survivors.
- ▶ Provided 61 Auxiliaries with opportunities to volunteer with Hamilton Police Service through crime-prevention initiatives or community-based events, resulting in 299 hours of volunteer service.

**Due to COVID-19, most volunteer programs were suspended.*

ENGAGEMENT & PARTNERSHIPS

TO FOSTER EFFECTIVE RELATIONSHIPS WITH ALL OF OUR COMMUNITIES.



IDENTIFY FUNDING OPPORTUNITIES AVAILABLE TO POLICE SERVICES AND COMMUNITY GROUPS FOR THE IMPLEMENTATION OF NEW PROGRAMS AND THE CONTINUATION OF EXISTING EFFECTIVE PROGRAMS.

- ▶ Prepared grant applications to secure funding through the Solicitor General Victim Support grant, which resulted in \$100,000 per year for two years to support intimate partner violence and human trafficking. The monies were allocated to Catholic Family Services, Women's Centre and the YMCA.
- ▶ Secured \$70,000 in funding through CISO for technology-based equipment to support the intelligence unit, which led to evidence collection in criminal cases.
- ▶ Arranged nearly \$150,000 in funding in partnership with the Hamilton YMCA and City of Hamilton Youth Team to create a program to empower at-risk youth from 12-18 years old to re-engage them in the community and educational programs.



ENGAGE IN STRATEGIC ORGANIZATIONAL PARTNERSHIPS.

- ▶ Created partnership with Wesley Urban Ministries to embed an intensive case worker within the Social Navigator Program to enhance service delivery for marginalized individuals.
- ▶ Partnered with the John Howard Society to create the Remand and Reintegration Service which provides individuals released from custody with a backpack of essential products or a mini kit envelope to begin their integration back into the community. Last year, 19 backpacks and 18 envelopes were handed out.
- ▶ Established a joint protocol with St. Joseph's Healthcare Hamilton for e-lopees from the Forensic Psychiatry unit to enhance community safety.
- ▶ Continued partnership with Mohawk College to enhance the Remotely Piloted Aircraft System Project (RPAS) through training, research and development.
- ▶ Worked with JPs and the Crown to eliminate the Fail to Appear Identification Summons packages, which resulted in efficiencies
- ▶ Launched a pilot to address the fingerprint backlog caused by court and detention centre COVID lockdowns by creating a 24/7 mobile unit to complete fingerprints and photographs prior to release, which eliminated a future print date.



ENHANCE COMMUNICATION WITH OUR COMMUNITIES TO PROMOTE INFORMATION SHARING AND MUTUAL RESPECT.

- ▶ Received almost 5.1 million visits to www.hamiltonpolice.on.ca. Social media followers increased for both Facebook and Twitter over the previous year.
- ▶ Created Councillor Ward Reports in order to improve communication with city councillors and ensure elected officials were equipped to communicate accurate crime statistics with their constituents.
- ▶ Launched the 2S & LGBTQIA Survey to help inform the selection of a suitable facilitator to lead ongoing conversations between police and Two Spirit and LGBTQIA communities.
- ▶ Continued Virtual Coffee With a Cop in the wake of pandemic restrictions. Modelled after the successful Coffee With a Cop series, the online podcast aims to breakdown barriers between officers and community members. In 2021, there were seven shows reaching approximately 23,689 unique accounts.
- ▶ Expanded Crime Stoppers to include a campus Crime Stoppers program at local post secondary institutions as well as created a Crime Stoppers on the Water for area waterways.
- ▶ Created 18 traffic-specific videos shared through social media channels that aligned with the Traffic Safety Plan in support of Vision Zero.



HAMILTON POLICE FORM PARTNERSHIP WITH COMFORT BEARS

Last year, Hamilton Police collaborated with Comfort Bears to provide sunshine to kids on their cloudiest days.

Thanks to the generous donations of sponsors, Comfort Bear provides stuffed bears to children experiencing trauma.

“The idea is to provide comfort and lessen the stress children may be experiencing during a traumatic event,” says Victim Services Acting Administrator Rachel Cooper.

From a child who lost a parent on the way to work to children waiting while their mother gives a statement about

her domestic violence experience, having a bear to hold onto makes a big difference for a child going through a difficult time.

In 2021, 22 bears made their way into the hands of young victims.

“The bears briefly distract children with gentle play and give them something normal as an anchor during chaos,” says Cooper. “It’s a small gesture that can have a lasting impact.”

HAMILTON POLICE LAUNCH HATE CRIME CASE REVIEW TEAM

Hamilton Police are working to establish a Hate Crime Case Review Team in response to hate-motivated crimes in Hamilton. Modelled after the Sexual Assault Community Review Team (SACRT), the Hate Crime Case Review Team would partner with local community organizations to review cases, provide recommendations and advise on training.

In 2020, there were a total of 80 hate/bias incidents reported to Hamilton Police. This number represents both suspected hate/bias incidents and criminal offences. Over the past eight years, the average number of reported hate crimes is approximately 121.2 per year.

“We have listened to the community that increasing transparency and opportunities for community engagement is required in rebuilding trust,” said Chief Frank Bergen. “Working alongside the community to identify holistic approaches will be integral to creating informed solutions.”

Hamilton Police will be reaching out to community organizations to form the Hate Crime Case Review Team. The goal will be to work collaboratively to develop comprehensive recommendations to improve outcomes for hate crime victims. Similar to the SACRT, the scope of the review will include an internal and external analysis of hate crime investigations, as well as looking at policies, procedures, and training.

In an effort to enhance support for victims, the Hate Crime Detective and Victim Services will also initiate contact with a victim following a hate crime report. Victim Services Branch staff will provide emotional support, assist in safety planning, provide community referrals, and guide victims on accessing financial support in some cases.

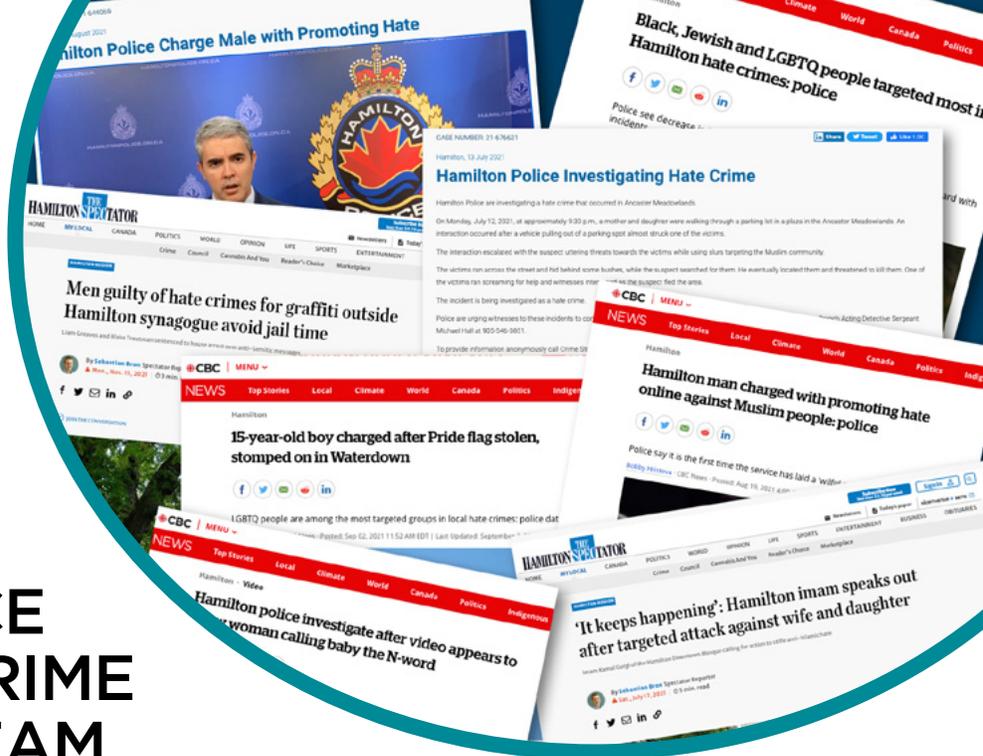
Reporting hate/bias incidents is an important step in stopping the cycle of hatred and preventing others from being victimized. In 2020, Hamilton Police released a new online reporting

option to allow individuals to report hate/bias incidents from the comfort of their homes. It also lets friends and family report on a victim's behalf.

Last year, the majority of reported incidents were directly related to racial bias, followed by religion and sexual orientation. The Black community, the Jewish community and the 2S and LGBTQIA+ community were the groups most frequently victimized.

“Hate crime in Hamilton is not acceptable. Left unchecked, we know hate crime can have a far reaching impact on communities. We must come together and work collaboratively to eliminate hate in our city,” said Bergen

Hate crimes can be reported online at www.hamiltonpolice.on.ca. Reporting hate/bias incidents can also be reported on the phone at 905-546-4925 or in person at any Hamilton Police station.



SUCCESS & PROGRESS

2019-2021 BUSINESS PLAN



EFFECTIVE RECRUITMENT AND RETENTION OF HIGH QUALITY INTERNAL AND EXTERNAL CANDIDATES TO SERVE IN THE HAMILTON POLICE SERVICE.

- ▶ Hired an EDI Specialist to develop and implement the Service's EDI strategy. The position will ensure EDI principles are embedded within core processes, policies and services.
- ▶ Prepared an interview guide for Civilian Crime Analysts to formalize recruiting after Divisional Analyst roles were centralized and civilianized.
- ▶ Created an onboarding document to onboard new Divisional Analyst hires to ensure they are integrated within the organization.
- ▶ Provided ongoing training to volunteers and Auxiliaries to enhance performance and increase skillset to prepare interested candidates for a career with Hamilton Police Service. In 2021, three Auxiliaries joined Hamilton Police as new recruits.



IMPLEMENT ORGANIZATIONAL PROGRAMS THAT ENABLE LEADERSHIP DEVELOPMENT AND SUCCESSION PLANNING.

- ▶ Continued to offer service-wide opportunities for officers to job shadow in various units in order to build organizational-capacity.
- ▶ Provided enhanced training to Criminal Investigations branch members in order to develop future Sexual Assault Unit detectives.
- ▶ Assigned additional detective constables to the homicide unit to assist with record-setting caseloads, which allowed for increased knowledge transfer and increase collaboration between units.



ENSURE THAT OUR MEMBERS' BEHAVIOURS ARE ALIGNED WITH OUR SERVICE VALUES THROUGH PERFORMANCE MANAGEMENT AND CAREER DEVELOPMENT.

- ▶ Created a Dates of Significance calendar to mark important events in diverse communities in order to expand member awareness and knowledge in creating a more equitable and inclusive society.
- ▶ Developed a new Performance Appraisal and Development Plan (PADP) for Senior Officer Association sworn members.
- ▶ Continued support for the Diversity & Inclusion and 2S & LGBTQIA Internal Support Networks to address equity, diversity and inclusion issues facing members within the service. The forums create a safe space for members to raise questions and concerns as well as deliver peer to peer presentations across the service.

PEOPLE & PERFORMANCE

TO INCREASE ORGANIZATIONAL CAPACITY AND EFFECTIVENESS BY ATTRACTING, DEVELOPING AND RETAINING OUR MEMBERS.



IMPLEMENT EFFECTIVE DELIVERY OF INTERNAL AND EXTERNAL TRAINING.

- ▶ Provided ongoing training to volunteers and auxiliaries to enhance their performance through Canadian Police Knowledge Network courses. In 2021, auxiliaries and volunteers completed 173 courses.
- ▶ Facilitated a lived experience speaker series for all members through the 2S & LGBTQIA ISN. Last year, 169 individuals took part and those participating in the series received a certificate of completion for attending all three sessions.
- ▶ Delivered seven presentations to community organizations to promote participation in a hate crime community review team.
- ▶ Established a five-year training plan framework to address equity, diversity, and inclusion from both internal and external sources.
- ▶ Created a reference manual for Constable recruits to assist new members in successfully navigating Basic Constable Training at OPC, which resulted in positive feedback from recruits
- ▶ Collaborated with HEAT, ISD and Crime Managers to create a presentation for frontline patrol on completing criminal intelligence briefs. As a result, the Investigative Services Division saw an increase in acquired intelligence.



CONTINUE TO IMPLEMENT EMPLOYEE WELLNESS PROGRAMS AND STRATEGIES THAT FOCUS ON PREVENTION, INTERVENTION AND SUPPORTIVE RETURN TO WORK.

- ▶ Implemented the new Employee Family Assistance Program contract to provide care and support for members, which included a robust communication plan regarding the array of services and programs for members and families. There has been an increase in member usage over the previous year.
- ▶ Transitioned management of the Peer Support Team from the Professional Development Division to Human Resources in order to better align with the Service's overall wellness strategy.
- ▶ Conducted process review of occupational and non-occupational disability management to identify gaps and process improvement with legislation, balancing member wellness and business objectives.



ENSURE CONTINUOUS WORKLOAD ANALYSIS AND EVALUATION TO SUPPORT EFFECTIVE DEVELOPMENT STRATEGIES.

- ▶ Reorganized Records staff in order to better reflect workload and provide more flexible staff deployment.
- ▶ Redeployed 24 members from across the Service to support frontline policing to ensure member and community safety to address staffing shortfalls on patrol. The deployment resulted in reduced overtime and increased quality of service in the community.

IMPROVE AND ENHANCE TIMELY COMMUNICATION WITH OUR MEMBERS THROUGH VARIOUS PLATFORMS.

- ▶ Created a tool kit and implemented training for supervisors and members on understanding the roles and responsibilities with respect to disability management.
- ▶ Implemented a forensics online newsletter to all staff members within the unit to improve communication among squads and dayshift staff.



HAMILTON POLICE WELCOME EDI SPECIALIST

Equity, diversity and inclusion (EDI) is integral to our success as a police service. In February 2021, Hamilton Police Service welcomed an EDI Specialist to begin leading the Service in pursuing a diverse and inclusive workforce, as well as creating equitable outcomes for our members and the community we serve.

The role, which was approved by the Hamilton Police Service Board in October 2020, was identified as critical to facilitating the development and implementation of the Service's EDI strategy. Collaborating with

internal and external stakeholders, the position will ensure EDI principles are embedded within core processes, policies and services.

The role is the first of its kind for Hamilton Police and will be important in setting the foundation of the Service's EDI strategy. As a Service, we know we have much work ahead of us and we are committed to making our workplace, and our services, more inclusive and welcoming for all.

We truly believe that we are stronger, together.



LIVED EXPERIENCE SPEAKER SERIES

When bestselling author Jesse Thistle spoke to Hamilton Police, 168 people tuned in to hear him recount his story of being Métis, homeless and finding his way.

The Lived-Speaker Series was a first for Hamilton Police. Recognizing that lived experience shared through personal stories can have a profound and lasting impact on our understanding of humanity, Hamilton Police launched its first-ever Speaker Series.

Held on Louis Riel Day, which marks the anniversary of the execution of Métis leader Louis Riel in 1885, the first event reflected the Service's commitment to Truth and Reconciliation.

"We knew we needed to do something unique to bring diverse perspectives into our Service," said Community Relations Coordinator Jasbir Dhillon. "The Speaker Series was a foundational step in helping Hamilton Police members learn and build understanding by sharing lived experiences."

During the 90-minute discussion, Thistle talked about his experiences as a Métis Cree male healing from intergenerational trauma and his journey to becoming an author, award-winning scholar, Assistant Professor and York University PhD candidate. He also spoke about his interactions with law enforcement.

Community groups have raised the importance of incorporating lived experience into police training and the idea was included as a recommendation

in the independent review following Pride 2020.

The Speaker Series included two streams, one focusing on Indigenous experiences and the second on 2S&LGBTQIA communities. Hamilton Police members led and planned the events. Between the two streams, there were five sessions and members attending the entire 2S&LGBTQIA series received a training certificate.

According to Constable Alexis Petrovic, Thistle's talk left a profound impact.

"The way he honestly and frankly described his experiences reminds us to think about human hardship and, as police, to act with empathy because everyone has a story," says Petrovic.

This is exactly the impact that has the Service looking to offer more sessions in the future.

"Listening first-hand to the effect of lasting hurt and reflecting on the role law enforcement plays in the healing journey is why we did this," says Dhillon. "It only serves to make us stronger as an organization."



SUCCESS & PROGRESS

2019-2021 BUSINESS PLAN



PROVIDE A LONG-TERM MANAGEMENT PLAN FOR TECHNOLOGY, FACILITIES AND FLEET.

- ▶ Completed a feasibility study on the reallocation of space at Division 10 after the opening of the new Investigative Services Building.
- ▶ Implemented long-term agreement with Motorola for the P25 Trunked Radio System, which resulted in consistent, reliable communication for frontline officers and increasing officer safety.
- ▶ Completed needs assessment for future police station in Flamborough to accommodate population growth in the region, as well as balance the increase in calls for service over the immense geographic area.



RESEARCH AND IMPLEMENT RELEVANT TECHNOLOGIES TO ENHANCE THE EFFECTIVENESS OF THE ORGANIZATION.

- ▶ Deployed a digital evidence management system (DEMS), to manage the volume of digital evidence collected. The new system created efficiencies on the front line by allowing officers to take audio statements and citizens to email video for investigations.
- ▶ Developed a bike registry to ensure stolen bikes can be reunited with their owners. Every year approximately 600 bikes are stolen and only 20 per cent are returned. In 2021, 349 individuals registered their bike with the program.
- ▶ Created a Case Prep strategy to control and track digital evidence to ensure submissions were tasked appropriately using DEMS and Scope. This resulted in decreased time and cost savings since evidence is uploaded immediately and no longer sent via CDs and USB flash drives.
- ▶ Implemented Parklane for occupational illness file management. Review and clean data to ensure effective use and accurate reporting for future decision-making.
- ▶ Developed new process for civil fingerprinting that included Livescan print scanners installed at the Records counter. The scanner enables Records staff to complete Vulnerable Sector fingerprints, creating efficiencies within the forensic unit.
- ▶ Implemented Learning Management System to ensure consistency and tracking of all internal training.
- ▶ Purchased software that allows for greater efficiency when analyzing cell phones and computer evidence in homicides. By allowing multiple phones and devices to be examined at the same time, Detectives can make quicker connections to criminal associations and potential locations.

TECHNOLOGY & ASSET MANAGEMENT

TO ENSURE WE HAVE NECESSARY PLANS IN PLACE TO ADDRESS FACILITIES, FLEET AND TECHNOLOGY NEEDS.



REMAIN CURRENT ON UNIFORM AND EQUIPMENT NEEDS FOR ALL HAMILTON POLICE SERVICE MEMBERS.

- ▶ Initiated purchase of next generation portable radios with improved encryption and GPS capability to enhance officer safety and provide secure communication for officers.
- ▶ In 2021, piloted three Hybrid Police Interceptor Utility vehicles for use in frontline operations. The Police Interceptor Utility is the first ever pursuit-rated hybrid police SUV. The vehicle offers improvements in fuel economy and reduced engine idle time.



IMPLEMENT PROCESSES AND SYSTEMS TO ENHANCE THE EFFECTIVENESS OF THE ORGANIZATION.

- ▶ Created two virtual courtrooms at the POA Courthouse to enable officers to provide virtual evidence due to pandemic restrictions.
- ▶ Developed new retention schedule to reflect Hamilton Police Service functions and business activities. The by-law was approved in October 2021.
- ▶ Created new disclosure software to meet provincially mandated regulations, which has led to highly efficient disclosure processing and has changed the way Crown attorneys navigate massive amounts of disclosure during homicide trials.
- ▶ Implemented an Offender Release Identification Unit to eliminate future print days and provide a mobile print response. The new unit completed fingerprints on 5879 accused parties, which prevented future Fail to Appear.
- ▶ Developed an action plan to reduce the number of Hamilton-Wentworth Detention Centre offenders requiring fingerprint by creating a travel kit and training court personnel in the fingerprinting process. This reduced the number of unprinted offenders from over 75 to zero by the end of the year.
- ▶ Improved the Crime Prevention Through Environmental Design (CPTED) form by integrating it into Niche so communication is streamlined through the Niche platform. The integration allows for CPTED requests to be linked to an occurrence, which provides more detailed information, increased accountability and a trackable matrix.



LEVERAGE TECHNOLOGY TO ENHANCE SERVICE TO THE COMMUNITY.

- ▶ Expanded online reporting through Coplogic to include LCBO thefts and shoplifter protocol to better serve the community, provide convenience and create efficiencies for the frontline.
- ▶ Developed an analytics reporting warehouse as part of an analytics and business intelligence strategy that allows access to data for evidence-based policing.
- ▶ Implemented a new point of sale cashier system to support online payments to improve service to the public for ordering police reports and other services.
- ▶ Transitioned to a virtual environment for Citizens Police College to continue with engagement and training, which led to an increase in participation by 21 per cent.



EXPANDING ONLINE REPORTING

Hamilton Police are expanding online reporting to offer easier and better access for the public.

Launched in 2016, online reporting allows citizens to file a report from the comfort of their homes for instances like damage to property, hate crimes, lost property, sexual assault and more. Reports can be filed as long as the incident occurred in Hamilton, the individual has a valid email address and does not involve lost or stolen licence plates or stolen passports.

“With increased pressures concerning staffing issues and a rise in calls for service, we needed to find ways to continue providing our core responsibilities with limited resources,” said Deputy Paul Hamilton.

Beginning in 2021, LCBO retailers can now report LCBO thefts online. The move is a win-win for both Hamilton Police and LCBO retailers since it frees up police resources and retailers no

longer have to wait for police to file a report.

Between 2018 and 2020, Hamilton Police attended over 1,347 calls for LCBO thefts, which took an average of 211 minutes a call or 4,737 hours of officer time. Last year, it meant 616 calls that officers did not need to attend.

Police still respond to thefts in progress or any incidents of violence.

Since its launch, online reporting has seen a significant increase and there are plans to continue adding more options in the future.

“The expansion of online reporting allows for improved efficiencies and mitigates pressure on our frontline officers,” said Deputy Hamilton. “Most importantly, it allows our officers to really focus on the quality of life issues affecting Hamiltonians.”





BIKE REGISTRY HOPES TO REUNITE BIKES AND OWNERS

When the weather begins to warm up, Property and Evidence Clerk Rachel Carver knows she'll need to start making room for an influx of stolen bicycles in an already packed space.

"It's a challenge every year," she says. "The bikes come in faster than they go out."

On average, 600 bicycles are stolen in Hamilton each year, and only four per cent are recovered. A mere 20 per cent of recovered bicycles are returned to their owner because police often have a hard time matching the bicycle to its owner.

Hamilton Police are hoping to change those numbers. A new bike registry was launched in March 2021 to encourage owners to register their bicycles with Hamilton Police. This way if a bike is recovered, investigators can reunite the bike with its owner.

"Over the last five years we've seen a

40 per cent increase in bike thefts in Hamilton. We know it's frustrating and upsetting having your bike stolen and we're determined to make a difference in those statistics," says Superintendent Dave Hennick.

In addition to the new online bike registry, Hamilton Police have also implemented a Bike Bait program. The program operated over the 2020 season and was deployed in high bicycle theft areas. During the season, the bait bicycle was stolen on average once every 20 hours and 36 minutes of deployment. The program led to the arrest of 10 individuals and over 30 charges.

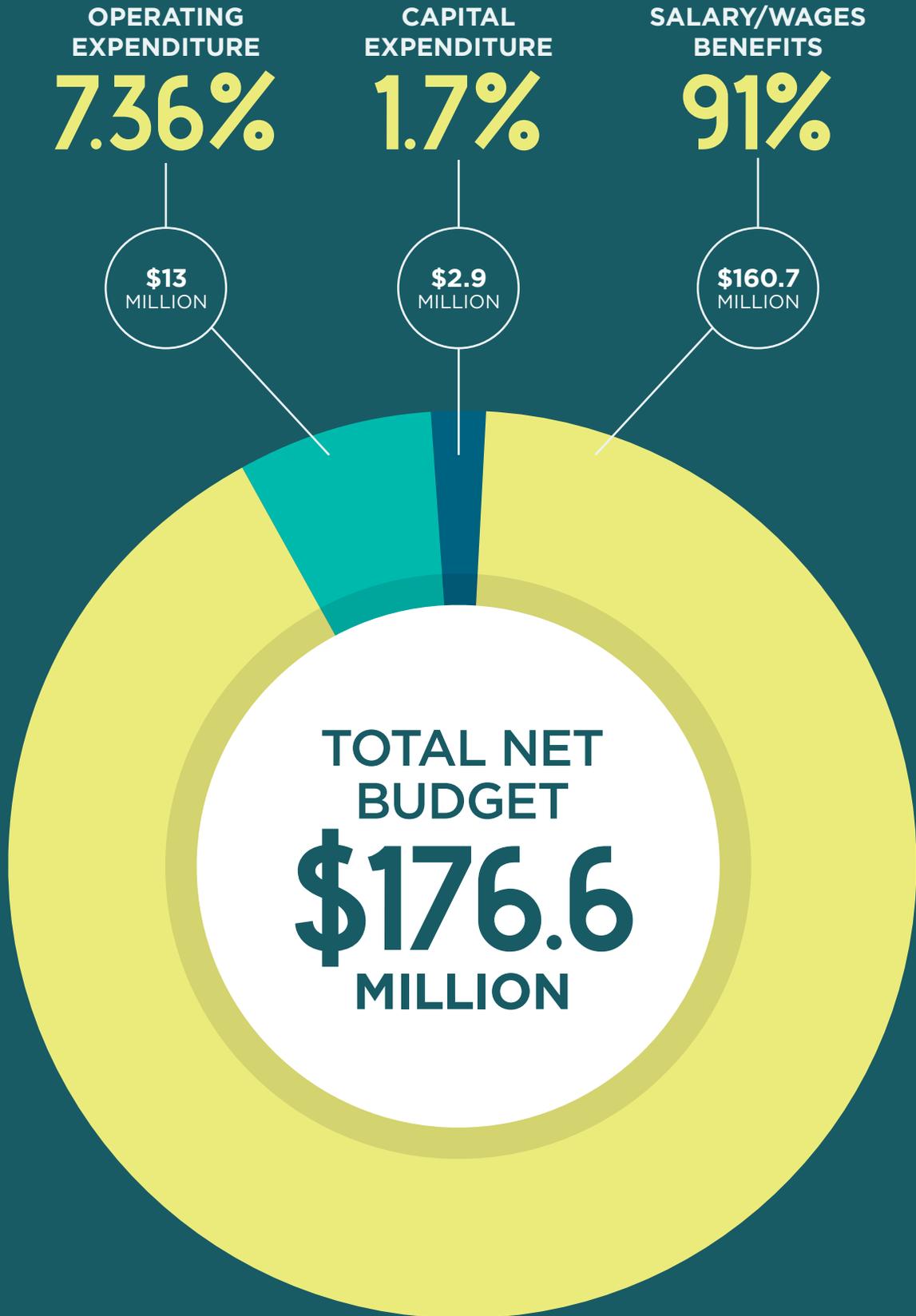
"We recognize even when you take the proper precautions, it doesn't always prevent thieves from targeting your property. Registering a bike with Hamilton Police is one way to ensure we can return your bike in the event it's stolen," adds Hennick.

Since launching the bike registry, 349 people registered their bikes with police. And last year, Hamilton Police were able to reunite several bikes with their rightful owners.

"It's an amazing feeling when we're able to tell someone we've located their bike. When they come pick it up, the person is so grateful. My hope is that we're able to do it more often," says Carver.

Bicycle owners should use a good-quality locking device to help deter thieves and file a police report if their bicycle is stolen. For more information on how to register your bike or learn more about the bike registry program, visit online at www.hamiltonpolice.on.ca/bikeregistry.

2021 BUDGET



BY THE NUMBERS

STATISTICAL DATA

CRIMINAL OFFENCE STATISTICS (JANUARY 1, 2021 - DECEMBER 31, 2021)										
SOURCE: HPS NICHE UCR OCCURRENCE REPORT. DOWNLOADED SEPTEMBER 17, 2022										
VIOLATION	2021 (JAN-DEC) VIOLATIONS	TOTAL CLEARED	CLEARANCE RATE (%)	ADULT MALES CHARGED	ADULT FEMALES CHARGED	YOUTH MALES CHARGED	YOUTH FEMALES CHARGED	YOUTH NOT CHARGED	2020 (JAN-DEC) VIOLATIONS	2020-2021% CHANGE
VIOLENT CRIMINAL CODE VIOLATIONS	6,553	3,564	54.4%	1,775	391	101	31	228	5,941	10.30%
HOMICIDE	20	18	90.0%	22	5	2	0	1	16	25.00%
MURDER 1ST DEGREE	11	9	81.8%	14	3	1	0	0	10	10.00%
MURDER 2ND DEGREE	9	9	100.0%	7	2	1	0	1	5	80.00%
MANSLAUGHTER	0	0	NA	1	0	0	0	0	1	-100.00%
TOTAL OTHER VIOLATIONS CAUSING DEATH	2	1	50.0%	1	1	0	0	0	1	100.00%
ATTEMPTED MURDER	9	8	88.9%	3	0	0	0	0	5	80.00%
SEXUAL ASSAULT, LEVEL 3, AGGRAVATED	0	0	NA	0	0	0	0	0	1	-100.00%
SEXUAL ASSAULT, LEVEL 2, WEAPON OR BODILY HARM	20	16	80.0%	12	3	1	0	0	15	33.33%
SEXUAL ASSAULT, LEVEL 1	560	224	40.0%	122	5	10	0	36	486	15.23%
TOTAL SEXUAL VIOLATIONS AGAINST CHILDREN	107	59	55.1%	39	2	4	0	4	108	-0.93%
SEXUAL INTERFERENCE	80	47	58.8%	31	2	4	0	4	75	6.67%
INVITATION TO SEXUAL TOUCHING	7	7	100.0%	4	0	0	0	0	16	-56.25%
SEXUAL EXPLOITATION	6	4	66.7%	4	0	0	0	0	8	-25.00%
LURING A CHILD VIA A COMPUTER	14	1	7.1%	0	0	0	0	0	9	55.56%
ASSAULT, LEVEL 3, AGGRAVATED	40	33	82.5%	26	6	2	0	0	51	-21.57%
ASSAULT, LEVEL 2, WEAPON OR BODILY HARM	1078	750	69.6%	465	108	30	13	27	936	15.17%
ASSAULT, LEVEL 1	2472	1298	52.5%	541	162	11	13	92	2,162	14.34%
TOTAL ASSAULTS AGAINST A PEACE OFFICER	147	143	97.3%	63	16	3	1	1	129	13.95%
TOTAL OTHER ASSAULTS	12	7	58.3%	4	0	0	0	0	16	-25.00%
CRIMINAL NEGLIGENCE CAUSING BODILY HARM	3	1	33.3%	1	0	0	0	0	5	-40.00%
TRAP LIKELY TO OR CAUSING BODILY HARM	0	0	NA	0	0	0	0	0	0	NA
UNLAWFULLY CAUSING BODILY HARM	0	0	NA	0	0	0	0	0	0	NA
ASSAULT - OTHER	9	6	66.7%	3	0	0	0	0	11	-18.18%
TOTAL FIREARMS	48	31	64.6%	25	0	4	0	0	111	-56.76%
DISCHARGE FIREARM WITH INTENT	22	12	54.5%	8	0	4	0	0	79	-72.15%
USING FIREARM (OR IMITATION) IN COMMISSION OF OFFENCE	5	5	100.0%	9	0	0	0	0	4	25.00%
POINTING A FIREARM	21	14	66.7%	8	0	0	0	0	28	-25.00%
TOTAL ROBBERY	344	143	41.6%	85	21	26	0	12	384	-10.42%
TOTAL FORCIBLE CONFINEMENT / KIDNAPPING	35	30	85.7%	24	3	1	0	0	20	75.00%
TOTAL ABDUCTION	0	0	NA	0	0	0	0	0	0	NA
ABDUCTION UNDER 14 NOT BY PARENT/GUARDIAN	0	0	NA	0	0	0	0	0	0	NA
ABDUCTION UNDER 14 BY PARENT/GUARDIAN	0	0	NA	0	0	0	0	0	0	NA
EXTORTION	110	12	10.9%	4	2	0	0	1	74	48.65%

CRIMINAL OFFENCE STATISTICS (JANUARY 1, 2021 - DECEMBER 31, 2021)

SOURCE: HPS NICHE UCR OCCURRENCE REPORT. DOWNLOADED SEPTEMBER 17, 2022

VIOLATION	2021 (JAN-DEC) VIOLATIONS	TOTAL CLEARED	CLEARANCE RATE (%)	ADULT MALES CHARGED	ADULT FEMALES CHARGED	YOUTH MALES CHARGED	YOUTH FEMALES CHARGED	YOUTH NOT CHARGED	2020 (JAN-DEC) VIOLATIONS	2020-2021% CHANGE
CRIMINAL HARASSMENT	343	226	65.9%	157	21	2	1	6	331	3.63%
UTTER THREATS	1050	476	45.3%	142	25	4	2	39	908	15.64%
INDECENT/HARASSING PHONE CALLS / EMAILS	54	29	53.7%	7	5	0	0	0	58	-6.90%
TOTAL OTHER VIOLENT VIOLATIONS	102	60	58.8%	33	6	1	1	9	129	-20.93%
PROPERTY CRIME VIOLATIONS	16,581	2,041	12.3%	796	243	32	19	162	15,315	8.27%
TOTAL BREAKING & ENTERING	1,757	376	21.4%	252	51	9	1	24	1,700	3.35%
BREAK & ENTER	1,754	376	21.4%	252	51	9	1	24	1,696	3.42%
BREAK & ENTER - TO STEAL FIREARM	3	0	0.0%	0	0	0	0	0	1	200.00%
BREAKING AND ENTERING MOTOR VEHICLE (FIREARM)	0	0	NA	0	0	0	0	0	3	-100.00%
POSSESS STOLEN PROPERTY	205	183	89.3%	83	21	13	6	3	228	-10.09%
THEFT OF MOTOR VEHICLE	1,611	145	9.0%	57	25	5	4	7	1,473	9.37%
TOTAL THEFT OVER \$5,000	249	21	8.4%	16	1	0	0	0	223	11.66%
THEFT OVER \$5,000	197	18	9.1%	13	1	0	0	0	164	20.12%
THEFT OVER \$5,000 - FROM A MOTOR VEHICLE	46	2	4.3%	1	0	0	0	0	55	-16.36%
SHOPLIFTING OVER \$5,000	6	1	16.7%	2	0	0	0	0	4	50.00%
TOTAL THEFT UNDER \$5,000	7,702	581	7.5%	93	50	2	2	36	6,991	10.17%
THEFT UNDER OR EQUAL \$5,000	2,897	217	7.5%	37	22	2	0	10	2,730	6.12%
THEFT UNDER OR EQUAL \$5,000 - FROM A MOTOR VEHICLE	3,457	77	2.2%	16	5	0	0	3	3,346	3.32%
SHOPLIFTING \$5,000 OR UNDER	1,348	287	21.3%	40	23	0	2	23	915	47.32%
FRAUD	1,947	235	12.1%	95	47	2	3	5	1,787	8.95%
IDENTITY THEFT	25	3	12.0%	0	0	0	0	0	13	92.31%
IDENTITY FRAUD	475	13	2.7%	3	5	0	0	4	347	36.89%
TOTAL MISCHIEF	2,430	446	18.4%	170	36	1	3	80	2,401	1.21%
MISCHIEF	2,430	446	18.4%	170	36	1	3	80	2,401	1.21%
MISCHIEF TO RELIGIOUS PROPERTY MOTIVATED BY HATE	0	0	NA	0	0	0	0	0	0	NA
ARSON	156	19	12.2%	10	6	0	0	3	129	20.93%
ALTERING/REMOVING/DESTROYING VIN	2	1	50.0%	1	0	0	0	0	1	100.00%
TOTAL OTHER PROPERTY VIOLATIONS	22	18	81.8%	16	1	0	0	0	22	0.00%
ARSON	129	12	9.30%	9	1	0	0	3	145	-11.03%
ALTERING/REMOVING/DESTROYING VIN	1	1	100.00%	1	0	0	0	0	1	0.00%
TOTAL OTHER PROPERTY VIOLATIONS	22	18	81.8%	16	1	0	0	0	22	0.00%
OTHER CRIMINAL CODE VIOLATIONS	3,666	3,577	97.6%	2,566	694	64	27	21	3,433	6.79%
COUNTERFEIT MONEY	40	7	17.5%	4	1	0	0	0	43	-6.98%
TOTAL WEAPONS VIOLATIONS	169	130	76.9%	98	11	4	0	12	234	-27.78%
EXPLOSIVES, OFFENSIVE WEAPONS	2	1	50.0%	1	0	0	0	0	0	NA
WEAPONS, TRAFFICKING	0	0	NA	0	0	0	0	0	2	-100.00%
POSSESS FIREARM WHILE PROHIBITED	48	48	100.0%	43	5	2	0	0	71	-32.39%
POSSESSION OF WEAPONS	97	75	77.3%	52	6	2	0	11	142	-31.69%
IMPORT/EXPORT FIREARM	0	0	NA	0	0	0	0	0	0	NA
FIREARM VIOLATIONS	18	3	16.7%	1	0	0	0	1	17	5.88%
UNSAFE STORAGE OF FIREARMS	4	3	75.0%	1	0	0	0	0	2	100.00%
CHILD PORNOGRAPHY	87	47	54.0%	22	0	2	0	6	87	0.00%
TOTAL PROSTITUTION	0	0	NA	0	0	0	0	0	0	NA

CRIMINAL OFFENCE STATISTICS (JANUARY 1, 2021 - DECEMBER 31, 2021)

SOURCE: HPS NICHE UCR OCCURRENCE REPORT. DOWNLOADED SEPTEMBER 17, 2022

VIOLATION	2021 (JAN-DEC) VIOLATIONS	TOTAL CLEARED	CLEARANCE RATE (%)	ADULT MALES CHARGED	ADULT FEMALES CHARGED	YOUTH MALES CHARGED	YOUTH FEMALES CHARGED	YOUTH NOT CHARGED	2020 (JAN-DEC) VIOLATIONS	2020-2021% CHANGE
BAWDY HOUSE	0	0	NA	0	0	0	0	0	0	NA
COMMUNICATE FOR PURPOSE OF SEX UNDER 18	0	0	NA	0	0	0	0	0	0	NA
LIVE OFF AVAILS OF PROSTITUTION	0	0	NA	0	0	0	0	0	0	NA
PROSTITUTION: STOP MV/IMPEDE TRAFFIC/PERSON	0	0	NA	0	0	0	0	0	0	NA
PROSTITUTION: STOP MV/IMPEDE FREE FLOW OF TRAFFIC	0	0	NA	0	0	0	0	0	0	NA
COMMUNICATE FOR PURPOSE OF OBTAINING SEXUAL SERVICES	0	0	NA	0	0	0	0	0	0	NA
MAT. BENEFIT FROM SEXUAL SERVICES <18	0	0	NA	0	0	0	0	0	0	NA
ADVERTISING SEXUAL SERVICES	0	0	NA	0	0	0	0	0	0	NA
DISTURB THE PEACE	17	7	41.2%	3	0	0	0	0	15	13.33%
TOTAL ADMINISTRATION OF JUSTICE VIOLATIONS	3,159	3,291	104.2%	2,377	672	57	27	2	2,868	10.15%
BAIL VIOLATIONS	1583	1621	102.4%	1115	369	46	15	1	1504	5.25%
ESCAPE CUSTODY	2	2	100.0%	2	0	0	0	0	4	-50.00%
ESCAPE/UAL FROM CORRECTIONAL FACILITY	8	7	87.5%	7	0	0	0	0	7	14.29%
FAIL TO APPEAR COURT/BREACH 810	643	845	131.4%	612	206	8	6	0	270	138.15%
PROBATION VIOLATIONS	845	757	89.6%	598	92	2	5	0	1010	-16.34%
OFFENCES AGAINST ADMIN. OF LAW & JUSTICE (PART IV)	78	59	75.6%	43	5	1	1	1	73	6.85%
TOTAL OTHER VIOLATIONS	194	95	49.0%	62	10	1	0	1	186	4.30%
FEDERAL STATUTES VIOLATIONS	937	909	97.0%	620	214	16	2	2	1,001	-6.39%
TOTAL DRUG OFFENCES	627	613	97.8%	381	129	5	0	2	770	-18.57%
TOTAL CDSA -POSSESSION	463	453	97.8%	209	67	2	0	2	557	-16.88%
POSSESSION OF HEROIN	17	17	100.0%	11	4	0	0	0	42	-59.52%
POSSESSION OF COCAINE	85	83	97.6%	53	18	2	0	1	164	-48.17%
POSSESSION OF OTHER SCHEDULE I DRUGS	61	58	95.1%	21	9	0	0	0	77	-20.78%
POSSESSION OF CANNABIS	0	0	NA	0	0	0	0	0	0	NA
POSSESSION - (CRYSTAL METH) METHAMPHETAMINES)	300	295	98.3%	124	36	0	0	1	274	9.49%
POSSESSION - (ECSTASY) METHYLENEDIOXYAMPHETAMINE	0	0	NA	0	0	0	0	0	0	NA
TOTAL CDSA - TRAFFICKING	163	159	97.5%	171	62	3	0	0	213	-23.47%
TRAFFICKING HEROIN	6	6	100.0%	8	0	1	0	0	24	-75.00%
TRAFFICKING COCAINE	76	75	98.7%	81	40	0	0	0	110	-30.91%
TRAFFICKING OTHER SCHEDULE I DRUGS	65	63	96.9%	68	20	2	0	0	60	8.33%
TRAFFICKING OF CANNABIS	0	0	NA	0	0	0	0	0	0	NA
TRAFFICKING OF METH.	15	14	93.3%	13	2	0	0	0	19	-21.05%
TRAFFICKING OF ECSTASY	1	1	100.0%	1	0	0	0	0	0	NA
TOTAL CDSA - IMPORT. & PRODUCTION	1	1	100.0%	1	0	0	0	0	0	NA
IMPORT/EXPORT OTHER CDSA DRUGS	0	0	NA	0	0	0	0	0	0	NA
PRODUCTION - OTHER CDSA DRUGS	1	1	100.0%	1	0	0	0	0	0	NA
PRODUCTION - CANNABIS MARIHUANA - SCHEDULE II	0	0	NA	0	0	0	0	0	0	NA
TOTAL OTHER FEDERAL STATUTE VIOLATIONS	310	296	95.5%	239	85	11	2	0	231	34.20%

CRIMINAL OFFENCE STATISTICS (JANUARY 1, 2021 - DECEMBER 31, 2021)

SOURCE: HPS NICHE UCR OCCURRENCE REPORT. DOWNLOADED SEPTEMBER 17, 2022

VIOLATION	2021 (JAN-DEC) VIOLATIONS	TOTAL CLEARED	CLEARANCE RATE (%)	ADULT MALES CHARGED	ADULT FEMALES CHARGED	YOUTH MALES CHARGED	YOUTH FEMALES CHARGED	YOUTH NOT CHARGED	2020 (JAN-DEC) VIOLATIONS	2020-2021% CHANGE
CRIMINAL CODE TRAFFIC VIOLATIONS	709	661	93.2%	518	111	9	4	1	751	-5.59%
TOTAL IMPAIRED DRIVING	365	353	96.7%	273	67	2	0	0	379	-3.69%
IMPAIRED OPERATION CAUSING DEATH - MOTOR VEHICLE	0	0	NA	0	0	0	0	0	0	NA
IMPAIRED OPERATION (DRUGS) - CAUSING DEATH	0	0	NA	0	0	0	0	0	0	NA
IMPAIRED OPERATION CAUSING BODILY HARM - MOTOR VEHICLE	7	7	100.0%	2	0	0	0	0	1	600.00%
IMPAIRED OPERATION (DRUGS) - CAUSING BODILY HARM	2	2	100.0%	2	0	0	0	0	0	NA
IMPAIRED OPERATION - MOTOR VEHICLE	275	271	98.5%	213	54	1	0	0	297	-7.41%
IMPAIRED OPERATION (DRUGS) - VEHICLE, VESSEL, AIRCRAFT	81	73	90.1%	56	13	1	0	0	81	0.00%
FAIL OR REFUSE TO PROVIDE BREATH SAMPLE	0	0	NA	0	0	0	0	0	0	NA
TOTAL OTHER CRIMINAL CODE TRAFFIC VIOLATIONS	219	192	87.7%	151	22	7	4	1	254	-13.78%
DANGEROUS OPERATION CAUSING DEATH	2	1	50.0%	1	0	0	0	0	1	100.00%
DANGEROUS OPERATION CAUSING BODILY HARM	9	9	100.0%	2	3	1	0	0	7	28.57%
DANGEROUS OPERATION	81	73	90.1%	54	9	5	3	1	101	-19.80%
DANGEROUS OPERATION - FLIGHT CAUSING DEATH	0	0	NA	0	0	0	0	0	0	NA
DANGEROUS OPERATION - FLIGHT CAUSING BODILY HARM	0	0	NA	0	0	0	0	0	0	NA
DANGEROUS OPERATION - FLIGHT	27	11	40.7%	9	2	0	0	0	35	-22.86%
FAILURE TO STOP CAUSING DEATH	0	0	NA	0	0	0	0	0	0	NA
FAIL TO STOP OR REMAIN (CRIMINAL CODE)	14	13	92.9%	8	1	1	1	0	10	40.00%
DRIVE WHILE DISQUALIFIED (CRIMINAL CODE)	86	85	98.8%	77	7	0	0	0	100	-14.00%
DANGEROUS OPERATION OF MV WHILE STREET RACING	0	0	NA	0	0	0	0	0	0	NA
TOTAL OTHER CRIMINAL CODE TRAFFIC VIOLATIONS	125	116	92.8%	94	22	0	0	0	118	5.93%
TOTAL CC VIOLATIONS (EXCLUDING TRAFFIC)	26,800	9,182	34.3%	5,137	1,328	197	77	411	24,689	8.55%
TOTAL CC VIOLATIONS (INCLUDING TRAFFIC)	27,509	9,843	35.8%	5,655	1,439	206	81	412	25,440	8.13%
TOTAL ALL CC VIOLATIONS	28,446	10,752	37.8%	6,275	1,653	222	83	414	26,441	7.58%

COLLECTION OF IDENTIFYING INFORMATION

On January 1, 2017, the Ontario Regulation 58/16: Collection of Identifying Information in Certain Circumstance – Prohibition and Duties was initiated under the Police Service Act (see <https://www.ontario.ca/laws/regulation/160058>)

This Regulation applies with respect to an attempt by a police officer to collect identifying information about an individual, from the individual, if that attempt is done for the purpose of

- Inquiring into offences that have been or might be committed,
- Inquiring into suspicious activities to detect offences, or
- Gathering information for intelligence purposes.

YEAR	CHECKS
2017	3
2018	1
2019	0
2020	0
2021	0

SOURCE: HAMILTON POLICE SERVICE, PROFESSIONAL DEVELOPMENT DIVISION

USE OF FORCE

SOURCE: HAMILTON POLICE SERVICE PROFESSIONAL DEVELOPMENT DIVISION
HAMILTON POLICE HAD 318,993 PUBLIC CONTACTS IN 2021. COMPARED TO THE TOTAL NUMBER OF CONTACTS THE POLICE HAD WITH THE PUBLIC, LESS THAN 1 PER CENT RESULTED IN A USE OF FORCE INCIDENT.

	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	AVERAGE
FIREARM DISCHARGE	43	46	62	47	30	18	24	28	28	27	19	35
FIREARM POINTED	110	145	99	100	145	98	125	125	128	185	132	126
HANDGUN DRAWN	13	52	22	23	59	40	19	39	29	42	91	34
AEROSOL WEAPON	21	22	13	14	9	7	3	2	2	1	0	9
IMPACT HARD	6	7	7	3	4	1	3	3	4	3	3	4
IMPACT SOFT	1	2	4	1	0	1	0	1	1	0	1	1
EMPTY HANDS HARD	19	35	32	15	13	26	22	23	16	17	22	22
EMPTY HANDS SOFT	31	39	21	18	12	25	44	36	23	14	37	26
K9 BITE/MISC	4	5	0	2	0	4	1	2	1	3	0	2
CEW*	22	49	41	64	145	143	169	164	166	139	145	110
TOTAL INCIDENTS	234	311	238	238	417	363	410	423	398	431	361	346

*2021 includes CEW displays as a UOF option. Previous years' statistics now include CEW displays to reflect current direction from the Solicitor General.

DOMESTIC VIOLENCE CRIME STATISTICS 2015-2021

SOURCE: HAMILTON POLICE SERVICE, VICTIM OF CRIMES UNIT

	2015	2016	2017	2018	2019	2020	2021
TOTAL NUMBER OF OCCURRENCES	6485	6519	6556	6853	7076	7045	6819
CHARGES LAID	3616	3395	3530	4311	5099	5253	5190
MALES CHARGED	1093	991	1063	1207	1414	1355	1391
FEMALES CHARGED	233	237	229	224	303	296	283
DUAL CHARGES	40	44	35	33	64	73	47

NOTE: TOTAL NUMBER OF OCCURRENCES INCLUDES ALL CRIMINAL AND NON-CRIMINAL EVENTS.

HATE CRIME

SOURCE: HAMILTON POLICE SERVICE, HATE CRIMES UNIT

In the Criminal Code of Canada, Hate Crimes can be separated into two (2) distinct categories - those that fall under the Hate Propaganda section and any other criminal offence where there is evidence to support a Hate/Bias motivation.

CATEGORY	HATE/BIAS OVERTONES	HATE/BIAS MOTIVATED CRIMES	TOTAL
AGE (AG)	0	0	0
DISABILITY (DI)	0	0	0
GENDER IDENTITY (GI)	1	1	2
SEXUAL ORIENTATION (SO)	14	5	19
SIMILAR FACTOR (SF)	0	0	0
RACIAL BIAS (RA)	39	10	49
RELIGION (RE)	33	5	38
TOTAL	87	21	108

PUBLIC COMPLAINTS

POLICE SERVICE BOARD 5-YEAR STATISTICAL DATA

TYPE	2017	2018	2019	2020	2021	5 YEAR AVERAGE
PUBLIC COMPLAINTS	82	105	109	133	173	107.3
SERVICE COMPLAINTS	4	1	8	6	7	4.8
INTERNAL COMPLAINTS	38	22	37	22	25	29.8
HARASSMENT	8	6	7	8	6	7.3
PURSUIITS	57	70	71	55	43	59.2
SIU INVESTIGATIONS	14	16	15	20	28	18.6



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